

Business Management Courses

HR01: Communication and Recognition
HR02: Building Staff Capacity
HR03: The Discipline Process
HR04: Diversity & Respect in the Workplace
OB05: Referent Power & Staff Leadership
OB06: Performance Standards
OB07: Working with Teams
OB08: Contingency Theory
OB09: Managing Change
OPS10: The Leadership Management Dichotomy
OPS11: Time Management & Prioritization
OPS12: SWOT Analysis
OPS13: Principles of Lean Management
FM14: Asset Management
FM15: The Value Proposition
FM16: Key Performance Indicators
CA17: Marketing & Competition
CA18: Leading in Customer Service
CA19: The Value Chain
CA20: Continuous Improvement
